



Waupun Utilities reminds customers in need that resources are available to help them and their families stay safe during the winter. Waupun Utilities participates in the Wisconsin Home Energy Assistance Program (WHEAP), which is funded through the federal Low-Income Home Energy Assistance Program (LIHEAP) and Public Benefits Energy Assistance Program. WHEAP assists individuals and families that need help paying residential heat and electric bills during the winter months. Applications will be accepted **October 1st through May 15th** each year.

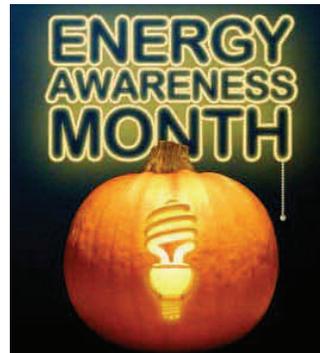
For more information or to begin the application process, call 1-800-506-5596.

Take Action to Save Energy This Month

In honor of Energy Awareness Month in October, Waupun Utilities encourages households and businesses to think about their daily routines and consumption habits.

With winter just around the corner, customers may see their energy usage increase. Energy Awareness Month is a time to consider taking simple steps that will minimize that increase. The utility recommends that customers evaluate potential changes they can make, such as:

- Selecting and using energy-efficient office equipment and turn off office machines when not in use.
- Setting the computer's operating system to power down or go into sleep mode when not in use and avoid using screen savers.



- Limiting the use of small appliances like space heaters, personal printers and fans in the office or home.
- Plugging electronics into power strips and turning them off when not in use.
- Taking care of infiltration. Make sure windows are tightly closed and locked, caulk and weather strip around windows and doors, insulate electrical outlets on outside walls,

and consider sealing windows with heat-shrink plastic.

- Installing a programmable thermostat or energy management system to automatically manage indoor temperatures.
- Switching to ENERGY STAR® certified lighting, appliances and electronics. (See www.energystar.gov/products/certified-products for more information.)

Homeowners can identify ways to use less and save by using Waupun Utilities' online Home Energy Suite tool on our website at www.waupunutilities.com.

Businesses may benefit from the utility's specialized energy management programs and services, including energy audits and new construction design assistance.

WEST
MAIN STREET

Project Nears Completion

STATE HWY 49



Improvements to Waupun's West Main Street/Hwy 49 are nearing completion. It's been a long journey, with construction spanning more than six months.

Utility infrastructure, storm sewer, curb, gutter and road pavement were all upgraded and reconstructed.

Waupun Utilities' improvements involved replacement of 16 hydrants, 30 water valves, and 20 sewer manholes. Existing 6 and 8 inch water main was replaced with 10 inch main, along with new sewer main. Over 6,400 feet of water main and sewer main were replaced along the construction route.

Forty five new street lights and other services converted to underground will improve reliability and increase aesthetic value on Main Street.

Hats off and thank you to our customers, including business owners, for their patience and understanding during this extensive project.

IN THE NEWS



Do you live in a house and pay a utility bill? Then let Focus on Energy help reduce your energy usage at no cost to you! That's right, Focus on Energy is offering a variety of free Energy Saving Packs that can be shipped directly to your house. These packs includes LED light bulbs, smart power strip and easy to install water saving products. To request your free pack please visit www.FocusOnEnergy.com/simple or call 866-543-9303. Please have your utility information available before calling. Not available to residential customers that participated in the Express Energy Efficiency program last year.



Safely Dispose of CFL and LED Bulbs

Compact fluorescent bulbs (CFLs) contain a small amount of mercury. The responsible way to dispose of CFLs and the new light emitting diode (LED) bulbs is to properly recycle them rather than placing in the trash.

We offer residential bulb recycling in our lobby during regular office hours, Monday - Friday, from 8 am to 4 pm.

In addition, we offer a business lamp/bulb recycling dropoff each April and October. Contact our office for further details.

*HAVE YOU
SIGNED UP
FOR*
mymeter



MyMeter is an online management interface designed to allow you to view, compare and manage your energy usage. It provides you with secure online access to the data from your electric meter.

Go to mymeter.waupunutilities.com and select "create an account". Be sure to use your correct account number and account name as they appear on your monthly utility bill.

After the simple account set up, you will be ready to view and manage your usage data.

It's your energy, make the most of it.

CITY-WIDE FIRE FLOW TESTS PERFORMED

Regular hydrant testing is a significant component of our distribution system maintenance. Water systems are constantly being impacted by improvements, deterioration and changes in usage. As a result, it is important to periodically test all fire hydrants to determine what their capabilities would be in an emergency.

West Main Street/Hwy 49 water and sewer reconstruction affected the flow and pressure within the distribution system due to increased water main size. The water crew spent several weeks performing

fire flow testing to provide up-to-date flow data.

This information provides actual pressure and flow data measured at specific fire hydrants within the distribution system. The data is used to assess the pressure and flow available for fire protection, sprinkler system design and proper sizing of domestic/fire service lines.

Over 400 water system hydrants were inspected, exercised and flow tested as part of our aim to ensure public safety for the community.



Thank you to our customers for cooperation and patience during the hydrant fire flow tests.

OFFICE:

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Commission meetings are held the second Monday of each month at 4:00 p.m., in the utility conference room.

WEBSITE:

www.waupunutilities.com

UTILITY COMMISSIONERS:

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WATER & SEWER MAINT/ TREATMENT SUPERVISOR

Steve Schramm

FINANCE DIRECTOR

Jared Oosterhouse, CPA

If you would like further information regarding this newsletter, please contact us at 324-7920.