

BILLING DEPT NEWS

With the new Advanced Metering Infrastructure (AMI) system, Waupun Utilities was able to combine five monthly billing cycles into two billing cycles: one billing cycle for residential customers and one for commercial and industrial customers.

The AMI system allows the Utilities to read electric and water meters on a set day of every month. Combining billing cycles creates new efficiencies and allows for reallocation and sharing of workloads within the office. We thank you for your patience and understanding during this process.

USE POWER STRIPS ON HOME ELECTRONICS

Many electronic devices draw power even when they are off. This "standby" power use can really add up. For instance, field research has shown that only two percent of home printers energy consumption is used printing, and 98 percent of their energy consumption is wasted in "standby" mode.

Plug your peripherals into a traditional power strip or surge protector, which you can buy at most hardware or electric stores. When you are done using your computer, turn the power strip off.

Do the same with your TV and entertainment system components and save even more.

2014 PUBLIC POWER WEEK

Like community schools, parks and hospitals, public power utilities are local institutions working to meet local needs. Public power means homes and businesses run on electricity provided by a not-for-profit, locally owned utility.

That means the community has more control, so all the benefits produced by public power - including affordable energy costs, better service, and a focus on local goals - stay in the community. In the end, public power does exactly what its name suggests; it puts power in the hands of the public.

"Providing excellent utility service is our priority and our privilege," states Randy Posthuma, General Manager.



"We're proud to carry on our community's public power tradition serving customers since the utility was founded in 1894."

Each year Waupun Utilities celebrates being a locally owned utility during Public Power Week. It gives us the chance to recognize our customers as the reason we strive to provide reliable electric, water and wastewater service.

Current customers are invited to stop by the utility complex anytime during office hours of 8 a.m. to 4 p.m., October 6 - 10,

to sign up for an array of energy saving prizes. It's our way of celebrating you as our customer.

Prize giveaways include smart strip surge protectors, LED lamps, conservation kits, and more.



**PRIZE SIGN UP
OCTOBER 6 - 10
8 a.m. - 4 p.m.**

**ANNUAL
CELEBRATION OF
PUBLIC POWER
WEEK**



Waupun Utilities provided free water, bottled by employees, for the community picnic on July 26, 2014. The picnic was held as part of the cities' year long 175th Anniversary activities and Waupun's Family Aquatic Center grand opening.

We are proud to celebrate our great community!

OPERATIONS UPDATE



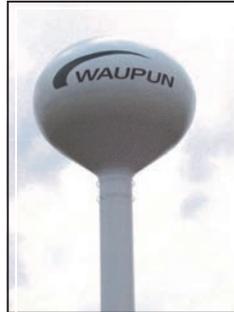
The electric crew completed installation of LED street lighting on Washington Avenue.

The newly constructed street offers a corridor for current and future business development on the east side of the city.

The crew completed transformer and infrastructure upgrades on Barnes Street in preparation for an upcoming voltage conversion on the west side of the city. Ongoing installation of SCADA equipment in substations increases system monitoring and troubleshooting capabilities.

Maintenance on Tower 2 (west tower) was completed this past June. Renovations on the 400,000 gallon tower consisted of a complete interior and exterior coating replacement, which was part of our maintenance contract. Waupun's two towers combine for a total of 650,000 gallons of elevated storage, combining this with our underground storage, the Utilities has a total of 1.9 million gallons of total storage.

The average daily pumpage



to distribution is 760,000 gallons per day.



CITYWIDE FALL BULK WASTE PICK UP



Fall bulk item pick-up with Advanced Disposal Services will be held the week of October 6, 2014. Bulk items will be picked up on your normal trash pick-up date. Items may not be placed at the curb prior than 24 hours to your scheduled pick-up date.

Contact Advanced Disposal Services at 1-800-387-0949 with any questions.

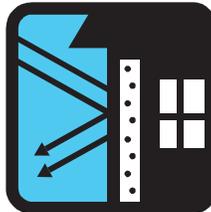
Attic Air Sealing and Insulation Cash-Back Reward

Earn up to \$300 for attic air sealing and insulation projects

Insulating and air sealing your attic is a cost-effective way to save energy and increase comfort in your home. A properly sealed and insulated attic will also save you money on energy bills while helping to maintain uniform indoor air temperatures all year long. Plus, it can help cure common home issues such as excessive condensation and ice dams.

Focus On Energy, Wisconsin's utilities program for energy efficiency, is offering an incentive on attic insulation and air sealing cash back reward 75% of installed cost (up to \$300).

Qualifying attic air sealing and insulation projects must have the



Reward available only for work performed by a Home Performance with ENERGY STAR® Trade Ally.

following attributes:

- Area improved must be a minimum of 400 square feet.
- Existing construction only.
- Air sealing must be done prior to installation of insulation.

- Open cavity installations: Maximum existing level of R-11 of insulation prior to installation. Minimum level of R-38 of insulation post installation.
- Closed cavity installations - No insulation can be in the cavities prior to installation. Cavities must be completely dense packed.

At least 50 percent of the heating energy for the home must come from a participating electric or natural gas utility.

Check out details at focusonenergy.com or call 1-800-762-7077.

(source: Focus on Energy)

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Commission meetings are held the second Monday of each month at 4:00 p.m., in the utility

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UTILITY COMMISSIONERS:

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Joe Heeringa
Jeff Homan
Mike Johnson
Pete Kaczmarek
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GENERAL MANAGER

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If you would like further information regarding this newsletter, please contact us at 324-7920.