



SPRING INTO SAVINGS

Recycle an older refrigerator or freezer and reduce your energy use. In addition, you may qualify for a \$40 incentive from Focus on Energy (FOE). Contact FOE for specifics and to schedule a pickup at focusonenergy.org or 1.855.398.5226.

\$40 APPLIANCE REWARD



Scholarship Information

Waupun Utilities is offering two scholarships that may be of interest to high school seniors.

We offer a \$1,000 post-secondary education scholarship available to applicants writing an essay, and a \$1,000 line worker scholarship to a student planning to attend an Electrical Power Distribution Program.

Guidelines are available at our website, www.waupunutilities.com or at school guidance offices.

Take Time to Focus on Electrical Safety

Help keep your family safe from indoor and outdoor electrical dangers by making sure they are familiar with these important electrical and fire safety tips.

- Replace or repair damaged or loose electrical cords.
- Avoid running extension cords across doorways or under carpets. Consider having additional circuits or outlets added by a qualified electrician so you do not have to use extension cords.
- Avoid overloading outlets. Plug only one high-wattage appliance into each receptacle outlet at a time.
- Never yank on the cord to unplug an appliance. Hold on to the plug itself.
- If an appliance repeatedly



blows a fuse, trips a circuit breaker, or if it has given you a shock, unplug it and have it repaired or replaced.

- Never leave small appliances or space heaters running unattended.
- Have smoke alarms on every level of your home and inside each bedroom.
- When there is lightning,

stay away from trees and get inside.

Safety tips for children include:

- Never stick foreign objects or fingers in an outlet or socket or objects like a fork in a toaster that's plugged in.
- Never play near power-transformers or substations.
- Don't play or fly kites near power lines. If a kite gets caught in a power line, let go of the kite.

At Waupun Utilities, we believe that nothing is as important to the future of the community as our young citizens. We are committed to provide interactive, educational energy and safety info online for kids on our website at www.waupunutilities.com. Help us keep children safe!

CUSTOMERS URGED TO MAKE PAYMENT ARRANGEMENTS AS WINTER MORATORIUM ENDS

Waupun Utilities advises electric customers who are behind on their bills to make payment arrangements with the utility to avoid service disconnection.

The Public Service Commission of Wisconsin established the Winter Emergency Period - from November 1 to April 15 - to

protect customers from service disconnection during harsh Wisconsin winters.

After April 15, utilities statewide may begin to disconnect service to customers who are past due on payment of their electric bills for any period of time, including the winter months.

Waupun Utilities' recon-

nection policy permits customer electric services that are disconnected for non-payment to be restored from 8am to 4pm, Monday through Friday.

Please make note of this policy when arranging payment of any past due balance. Please call our office at 324-7920 to make payment arrangements.



2014 Water and sewer infrastructure improvements are planned for:

- E. Franklin Street, N. Madison to Fond du Lac Street

- S. Grove Street, Brown to Wilcox Street; Argonne to Lincoln Street

Property owners affected by construction have been mailed a letter regarding the project work.

A recent electric distribution system study identified system strategy for electric infrastructure improvements over the next 10 years. The recommended future improvements include a Supervisory Control and Data Acquisition (SCADA) system to collect substation circuit data, and

significant voltage conversion to portions of WU's electrical system. The crew will concentrate efforts on the west side of the city, beginning this summer. These electrical improvements reflect a manageable scaled investment over 10 years, which will be part of budgeted improvements.

In addition, the crew will extend infrastructure and provide service to the motel and Waupun Family Aquatic Center projects slated to be in operation by summer 2014.



**CALL 811
BEFORE
YOU
DIG**



Spring Projects and Yard Cleanup

Brush, leaves and compost items can be brought to the compost piles by the City landfill, located at 903 N. Madison Street. The compost area is accessible 24 hours a day.

The annual spring bulky waste pick-up by Advanced Disposal will be held the week of April 7, 2014. Bulk items will be picked up on your normal trash pick-up date. Items may not be placed at the curb prior than 24 hours to your scheduled pick-up date. Call 324-7918 with any bulky waste pick-up questions.

What is PCA and why is it on my bill?

As a customer of a municipal owned electric utility you have a line item labeled "Power Cost Adjustment (PCA) on your monthly bill. As your local utility, we use the PCA to pass through to you the actual costs for purchasing your wholesale power. The PCA can increase or decrease monthly depending on variations in weather, customer usage, fuel costs and many other factors. Some utilities may also refer to the PCA as the fuel cost adjustment or a purchased power adjustment.

The PCA helps to keep rates as low as possible by ensuring that the utility collects no more and no less than its actual cost for your wholesale power,

PCA \$/KWH =	0026	
ELECTRIC METER	951	00
ELECT CUST CHARGE		7.00
ELECT RESIDENTIAL	951	104.13
POWER COST ADJ	0026	2.47
COMMIT TO COMMUNITY	227	1.00
WATER METER	484	00
WATER CUSTOMER CHG		13.82
WATER	484	25.85
SEWER	484	14.96
SEWER CUSTOMER CHG		6.13
PUBLIC FIRE		15.79
STORM WATER		8.00
TRASH - RECYCLING		12.91
TAX	5%	00
COUNTY TAX	.5%	00

Above, electric consumption is multiplied times the computed PCA each month.

which typically represents approximately 75 percent of the local utility's annual operating expense. The PCA provides financial stability to the nonprofit utility by making sure it collects revenue sufficient to cover its largest operating expenses.

Without the PCA, local rates would likely need to increase. The PCA is one of several factors that impact the customer's total bill. Others include: **Local utility rate.** These charges reflect the utility's cost of distributing the electricity customers use through local substation, poles and wires.

Individual customer usage. Your particular usage volume and pattern can significantly impact your total bill or average cost of power.

Weather. Weather impacts heating and cooling load, which has significant impact on how customers use electricity and the average cost of power.

Source: Tim Ament, Director of Rates for WPPI Energy

OFFICE:

817 S. MADISON STREET
WAUPUN, WI 53963-0431

8 a.m. - 4 p.m., Monday - Friday

Office: 920-324-7920

FAX: 920-324-7922

Commission meetings are held the second Monday of each month at 4:00 p.m., in the utility conference room.

WEBSITE:

www.waupunutilities.com

UTILITY COMMISSIONERS:

William Buchholz, President

Joe Heeringa

Jeff Homan

Mike Johnson

Pete Kaczmariski

Ryan Mielke

Mike Thurmer

GENERAL MANAGER

Randy Posthuma

**WATER & SEWER MAINT/
TREATMENT SUPERVISOR**

Steve Schramm

BUSINESS/FINANCE MANAGER

Jared Oosterhouse, CPA

If you would like further information regarding this newsletter, please contact us at 324-7920.